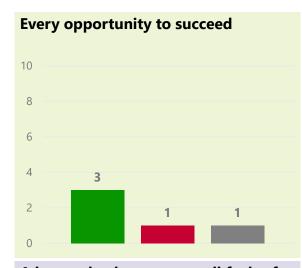
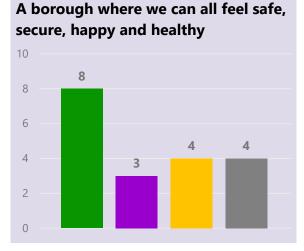
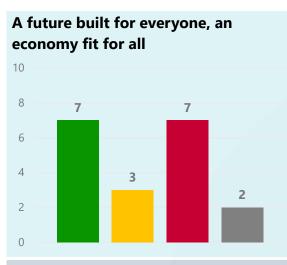
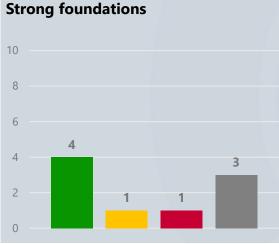
#### **Indicators by RAG Rating**

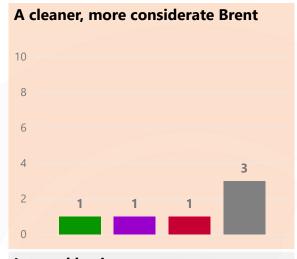


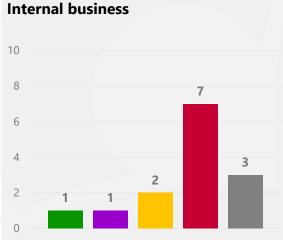












#### **Key for Performance Rating**

Unless otherwise defined, performance information is assessed using the following tolerances to give a RAG rating:

**Green** – At target or exceeding target **Purple** – Outside target and where performance is directly attributable to the impact of COVID-19 **Amber** – 0.01% - 5% outside target, where performance is not directly attributable to the impact of COVID-19

**Red** – Greater than 5% outside target, where performance is not directly attributable to the impact of COVID-19

**Contextual** – No target set n/a – Data not available

#### **Every opportunity to succeed**

Number of local apprenticeships/work experience opportunities (including focus on disadvantaged groups) [Social Value and Ethical Procurement Policy]

0

Target: 6 (-100%)

Percentage of LAC in education, employment or training (EET) (Year 12 and 13)

73.7%

Number of students enrolled on Brent Starts courses

5,114

Target: 5,000 (+2.28%)

Reduction in the attainment gaps for boys of Black Caribbean heritage with the national averages for all pupils at Key Stage 4: Attain...

Data not available

Percentage of care leavers (19 -21 year olds) in education, employment or training (EET)

65.2%

Target: 57.0% (+14.3%)

Employment and Apprenticeship
Outcomes (Brent Works and Hub service)

85~

Target: 60 (+41.67%)

#### A future built for everyone, an economy fit for all

Number of new council homes delivered

Target: 1,600 (-100%)

Number of empty properties refurbished and brought back in to use within the borough

16

Target: 25 (-36%)

Number of households (families & singles) in Temporary accommodation (TA)

1.688

Target: 1,625 (-3.88%)

Number of affordable homes delivered by external providers (incl. S.106)

10

Target: 640 (-98.44%)

Number of Houses of Multiple Occupation licensed within the borough

3,472

Target: 3,804 (-8.73%)

Percentage of properties with a valid gas certificate

95.6%

Target: 100.0% (-4.45%)

Average re-let time for properties with major voids works (calendar days)

118.4

Target: 72.0 (-64.37%)

Percentage of Category 2 defects repaired on time (Non-emergency repairs: response time to make highway...

63.2%

Target: 90.0% (-29.76%)

Number of students who have participated in a Brent ESOL course

1,582~

Target: 1,500 (+5.47%)

Average re-let time for properties with minor voids works (calendar days)

121.2

Target: 35.0 (-246.29%)

Number of affordable homes delivered by i4B

14

Target: 15 (-6.67%)

Percentage of properties with a valid Fire Risk Assessment, in line with cyclical date for re-inspection

100.0%

Target: 100.0% (+0%)

#### A future built for everyone, an economy fit for all

Percentage of homelessness prevented and relieved

63.7%

Target: 50.0% (+27.46%)

**Employment rate** 

69~

Target: 48 (+43.75%)

Number of employment outcomes in growth sectors through Brent employment services

20~

Target: 20 (+0%)

Number of residents in employment following participation in Moving On Up

20~

Target: 18 (+11.11%)

Number of local suppliers we use in Brent

40.0%

Target: 35.0% (+14.29%)

Parking driver compliance: PCNs issued: Parking contraventions

33,376

Number of households residing in council housing whom have downsized to a smaller property

5

Percentage of empty retail units in Brent's priority town centres

Data not available

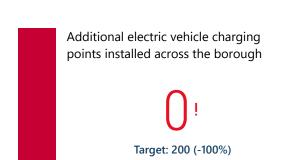
Amount of CIL collected

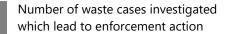
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Number of streets receiving walking/cycling improvements

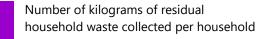
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#### A cleaner, more considerate Brent



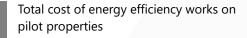


397



138.6

Target: 120 (-15.5%)



£C

Number of apprentices working towards qualifications in the green circular economy

16~ Target: 10 (+60%) Number of trees we plant on our streets and in our public spaces

0

#### A borough where we can all feel safe, secure, happy and healthy

The outcome of short-term services: sequel to service (REABLEMENT)

69.5%

Target: 75.0% (-7.33%)

Early Help Assessments and reviews completed per 10,000 children

65.4

Target: 66.3 (-1.3%)

New admissions to residential & nursing care homes, 18-64

5 × Target: 28 (+82.14%)

Percentage of children becoming the subject of Child Protection Plan for a second or subsequent time

23.1%

Target: 12.0% (-92.5%)

Stability of placements of Looked After Children: three or more placement moves (percentage)

12.1%

Target: 12.0% (-0.83%)

New admissions to residential & nursing care homes, 65+

46~

Target: 149 (+69.13%)

Increase in the number of people participating in heritage activity

5,123

Target: 7,500 (-31.69%)

Increase in social and physical cultural infrastructure in the borough: 500 Artists engaged in the Artists' Network

489

Target: 500 (-2.2%)

Percentage of new birth visits within 14 days

96.5%

Target: 95.0% (+1.56%)

Rate of referrals per 10,000 children

141.2

Target: 135.0 (-4.59%)

Delivery of specialist accommodation (property receiving enhanced housing management)

12~

Target: 12 (+0%)

Percentage of successful completions as a proportion of all opiate drug users in treatment

6.3%

Target: 4.8% (+30.28%)

### A borough where we can all feel safe, secure, happy and healthy

Child Protection rate per 10,000 children

40.8 Target: 45.0 (+9.33%) Increase in loans of physical and electronic stock from the libraries

210,430~

Target: 125,450 (+67.74%)

Increase in social and physical cultural infrastructure in the borough: 5 meanwhile / temporary spaces secured ...

5~

Target: 5 (+0%)

Rate of Looked After Children per 10,000 of population

38.1

Knife Crime - incidents

68

Anti-Social Behaviour - Incidents (MOPAC Borough Priority)

3,655

The overall number of wet, dry or virtual visits to Brent's sports centres

155,298

Reoffending rate by young offenders per cohort (Number of people in reoffending cohort for context)

Data not available

Waiting times for access to substance misuse treatment

Data not available

Average monthly acute delayed transfers of care (DToC) attributable to ASC

Data not available

### **Strong foundations**

Revenue income secured from commercial portfolio

£678,308

Target: £760,041 (-10.75%)

Number of residents accessing Community Hubs

2,336~

Target: 975 (+139.59%)

Number of people attending Brent Connects forums

Current rent collected as a percentage of rent due

99.3%

Target: 100.5% (-1.22%)

25% increase in the number of transactions undertaken online across the website (non-logged in state) compare...

51.0%<sub>~</sub>

Target: 25.0% (+104%)

Number of residents engaging with participatory budgeting pilot

30

Target: 30 (+0%)

Number of referrals to food banks made through Brent Hubs

1,013

Hours contributed toward supporting /financial commitment for sponsorship of community–led initiatives [SVEPP]

8~

Target: 6 (+33.33%)

Successful distribution of grant funding to a wide selection of Brent communities

12

#### **Internal business**

Percentage of members enquiries responded to within 10 days

94.4%

Target: 100.0% (-5.6%)

Percentage of Stage 2 complaints responded to within timescale (Corporate)

69.6%

Target: 100.0% (-30.43%)

Percentage of Council Tax collected

28.0%

Target: 28.2% (-0.71%)

Percentage of Stage 1 complaints responded to within timescale (Corporate)

85.6%!

Target: 100.0% (-14.38%)

Percentage of staff who have completed mandatory online Information Governance courses within one month ...

81.0%!

Target: 90.0% (-10%)

Percentage of FOI requests responded to within 20 working days

89.4%

Target: 90.0% (-0.66%)

Percentage of Stage 1 complaints responded to within timescale (Statutory)

65.5%

Target: 100.0% (-34.48%)

Average days taken to process new benefit claims and change events

12.5

Target: 8.7 (-44.02%)

Percentage of Subject Access Requests (SARs) responded to within the statutory timescales

99.0%

Target: 90.0% (+10%)

Percentage of Stage 2 complaints responded to within timescale (Statutory)

25.0%

Target: 100.0% (-75%)

Value of HB overpayments recovered as % of debt created in year

66.7%

Target: 85.0% (-21.55%)

Number of complaints upheld by the ombudsman

# Internal business

Number of Stage 1 complaints upheld/partially upheld

190

Non-Domestic Business Rates (NNDR)

18.4%